

# Looking ahead, doing more than react

Some questions or topics you may consider during this period of crisis.



## Policies and guidelines

What are the lessons learned from increased remote working and how can we translate them into standard operating procedures?

Do you have a formal remote-working policy in place and is it effective in preventing cyber security risks?



## Technology

Do staff have the right access to enable their work remotely?

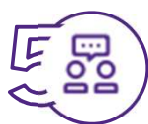
Do you understand how secure/available your key outsourced systems are?



## Delegation of Authorities

Have you explored options to reduce time by implementing tools to automatically drive the approval flow?

Are your signing principles aligned with the new way of working? Can Delegation of Authorities be updated and be organized more efficiently? Is adequate segregation of duties ensured?



## Business Continuity (BC)

Do you have a clear plan around how to support your teams through this uncertainty? Can your BC plan be updated with lessons learned? Is it clear for your team who needs to do what?

Do you have a plan in place to ensure regular and clear communication to clients and suppliers about your policies and updates on services?



## Operational excellence

Are your processes adequate? Can these be organized more efficiently? What is the customer journey in your service delivery? How are your customers and suppliers reacting to the crisis?



## Data and analytics

How can alternative techniques such as data analytics be introduced further to provide visibility of your company's health, as well as risk and control effectiveness?

Do you need any additional dashboards?

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We understand that you may be juggling multiple work streams. We can brainstorm with you how to respond and restore together. Our aim is to be your strategic partner who will support you through your next phase of growth.



## Technology

We can support you to reinforce security policies and what to do in the event of loss of personal data. We can help you in assessing your data protection controls.



## Business Continuity

We offer guidance in contingency plans and implementation of scenario-based plans. We can assess third party agreements to understand the exposures you may face.



## Data and Analytics

Our team can apply their analytics expertise to unlock the potential in your data through visualisation, management reports of financial and non-financial data



## Policies and guidelines

Via a quick scan of your current policies and guidelines we offer you the opportunity to adapt or implement new ways of working.



## Delegation of Authorities

We can offer you support in

- re-thinking/re-designing your current electronic approval flow and Delegation of Authorities
- E-signing: how to set-up, which tools to use and how secure are these?



## Operational Excellence

Together with you we identify and deliver opportunities for efficiencies in operations and processes.



When uncertainty is the new normal, standing still isn't an option. You are facing countless challenges on a daily basis.

Working remotely implies some adjustments from everyone. The need to access data 24/7 is now more important than ever.

At Grant Thornton we help you uncover what your risks are and find solutions to declutter the chaos.



## Related experts



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Call us for further brainstorming and let's restore and respond together.

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## You will need advisors who



## Explore all our services

